

Security Screen Doors Warranty



Thank you for purchasing a Titan product. All Titan Security Screen Doors carry the following Limited Warranty (the "Warranty"):

What does this Warranty cover?

This Warranty applies if you are a residential purchaser, and covers, under normal and proper use and normal conditions and as long as the product was installed by an authorized Titan installer or dealer, any defects or malfunctions, including rust, relating to the structural integrity of your Titan product's metal structure and framing, including all welding (the "Metal "Powder Coat Warranty"). All other components of the product, including Textilene sunscreen material, lock hardware, bug sweeps, weather-stripping, closers and composite materials are covered by the original manufacturer applicable warranties, if any.

What will Titan do?

If any part covered by the Metal Product and Framing Warranty or Powder Coat Finish Warranty, when used properly, is found upon inspection to be defective, Titan will replace, recoat or repair, as applicable, the defective part or parts without charge. In addition to the foregoing, if your home is burglarized and entry was accomplished through a Titan security door, locked with a double dead bolt supplied and installed by Titan, Titan will pay your insurance deductible up to \$1000 or replace as applicable the damaged Titan security door at no charge (the "Home Protection Warranty"). Replacement items may vary in style due to changes in suppliers and product. Not all colors can be reproduced if colors have been discontinued. Titan is not responsible for securing the property while warranted items are being repaired or replaced.

How long does coverage last?

The Metal Product and Framing Warranty and Home Protection Warranty will last for as long as you own your Titan product, and terminates if you sell or otherwise transfer the product or the property upon which it was installed. The duration of the Powder Coat Finish Warranty is five years from the date of purchase.

How do you get service?

To make a claim under this Warranty, send a brief written description of the problem, plus proof of purchase, to Titan at: 973 N. Colorado Street, Gilbert AZ. 85233 Attn: Warranty Claims. To make a claim under the Home Protection Warranty, you must also submit a copy of the police report relevant to the illegal entry and proof of your applicable insurance deductible.

What does this Warranty not cover?

Any problem caused by abuse, misuse, failure to maintain warranted item properly, adjustments due to settling of the structure that the product is mounted on, or acts of God, are not covered. This Warranty also does not cover screen material pushed out of their spline groove, defects regarding any natural wood products encompassed within the product, and (except to the extent covered by the Home Protection Warranty) damage to your home caused by vandals, break-ins, or attempted break-ins. No part of this Warranty applies if you modify the product in any way, including installing or modified any lock. The Powder Coat Warranty does not apply if the integrity of the finish is broken by scratching, chipping, misuse or any other circumstances beyond our control.

Except as provided under the Home Protection Warranty, this Warranty does not cover damages in excess of the purchase price. Incidental, special or consequential damages are not covered by or recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion of incidental or consequential damages may not apply to you.

Limitation on Implied Warranties. ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARISING UNDER STATE LAW ARE LIMITED IN DURATION TO THE PERIOD OF COVERAGE PROVIDED IN THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

How state law relates to this warranty.

This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Titan Home Protection Guarantee

If your home is burglarized and entry was accomplished through a qualifying locked Titan security door, Titan will pay your insurance deductible up to \$1000 and replace as applicable the damaged Titan product at no charge*.

Titan security doors that qualify for the Home Protection Guarantee are those which meet the following criteria:

1. Have been purchased from an authorized Titan reseller
2. **AND** are equipped with a double deadbolt lockset
3. **OR** are equipped with perforated metal screen **AND** a single deadbolt lockset supplied and installed by Titan
4. **AND** are properly locked and secured at the time of the forcible entry

The Home Protection Warranty applies only to the original owner for the original property and as installed by an authorized Titan installer. This coverage terminates if you sell or otherwise transfer the product or the property upon which it was installed. No part of this coverage applies if you modify the product in anyway, including installing or modifying any lock.

To make a claim under the Home Protection Guarantee, send a brief written description of the problem, proof of purchase, along with a copy of the police report relevant to the illegal entry and proof of your applicable insurance deductible to: Titan Security at: 973 N. Colorado Street, Gilbert AZ. 85233 Attn: Warranty Claims.

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